

Starbucks Interview Questions: Printable Prep Sheet

15 questions with one-line answer tips, including barista-specific prompts.

1. Why would you like to work at Starbucks, and not somewhere else?

Name something only Starbucks has: partner culture, benefits, your local store.

2. Why this position - barista, shift supervisor?

Talk about the craft and pace of the bar, not just 'I love coffee'.

3. This job is repetitive. What keeps you motivated every day?

Regulars, mastery, the rush cleared well - pick one and mean it.

4. What are your strengths and weaknesses?

Real weakness + what you changed; strength with one proof story.

5. Tell me about a time you gave great customer service.

STAR in four sentences, end with the customer's reaction.

6. How would you handle an upset customer?

Remake the drink first, apologize once, no debate at the bar.

7. How do you keep energy up during a morning rush?

Name the technique: call drinks out loud, smallest ticket first.

8. A teammate falls behind during peak. What do you do?

Cover the gap without being asked, flag it kindly after the rush.

9. What does the third place mean to you?

Home, work, and Starbucks as the welcoming third - then make it personal.

10. What is your availability?

Opens at 4:30-5 a.m.; early mornings and weekends decide ties.

11. What is your favorite drink and how is it made?

Know one recipe beyond your order; it proves genuine interest.

12. Where do you see yourself in a year?

Barista trainer or shift supervisor path; they promote from within.

13. Tell me about working on a team under pressure.

One concrete slammed-shift story with your specific role.

14. Why should we hire you?

Warmth you cannot train + the hours they need + you plan to stay.

15. Do you have questions for us?

Ask what their best barista does differently in the first month.

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