

FedEx Interview Questions: Printable Prep Sheet

18 questions with one-line answer tips. Print it, write your answers, bring your stories.

1. Tell me about yourself.

60-90 seconds: current situation, one strength with proof, why FedEx.

2. Why do you want to work at FedEx?

Name P-S-P (People-Service-Profit) and tie it to a real reason.

3. What do you know about FedEx?

One line on scale, one on the culture, one on the role you want.

4. Describe a time you worked under a tight deadline.

STAR: situation, task, action, result. End with the number.

5. Tell me about a conflict with a coworker.

Direct conversation first, operational fix, no blame.

6. How do you handle repetitive physical work?

Package handlers: pace, safe lifting, music-in-your-head honesty.

7. A customer is angry about a late package. What do you do?

Listen, apologize once, give a concrete next step with a time.

8. How do you prioritize when everything is urgent?

Name a rule: safety first, time-critical second, volume third.

9. Describe going above and beyond for a customer.

Small, true story beats a dramatic one.

10. Why should we hire you over other candidates?

One trait + proof + your availability, in three sentences.

11. What is your availability? Can you work 4 a.m. sorts?

Answer exactly; early sorts are the real question.

12. How do you stay safe doing physical work?

Lift with legs, ask for help on overweight boxes, report hazards.

13. Where do you see yourself in five years?

FedEx promotes from within; point at ops lead or courier path.

14. Tell me about a time you made a mistake at work.

Own it fast, describe the fix, name what changed after.

15. For drivers: describe your driving record.

Be exact; they will check. Mention clean MVR if you have one.

16. For handlers: can you lift 75 lbs repeatedly?

Honest yes/no plus any technique or gym/work history proof.

17. For managers: how do you motivate an hourly team?

Specific ritual: start-of-sort huddle, calling out wins by name.

18. Do you have questions for us?

Ask what separates a good first month from a great one.

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